

March 17, 2017.

To Whom it May Concern,

I am writing this letter to offer my support for the establishment of a Community Residential Facility by House of Hope-La Maison de l'Esperance on McLeod Street. I am currently a neighbour of their facility at 32 Gilmour Street and have been since 1981.

As a retired teacher I know firsthand how important education is to the future success of individuals. The House of Hope offers education and employment opportunities to those in their care. As well, they offer life skills and community transition supports.

The structure provided by The House of Hope ensures that the residents can achieve the positive lifestyle changes necessary for living a safe and productive life in the community. They have also provided tailored assistance to those with mental health issues to ensure positive reintegration and lifestyle changes.

House of Hope has a strict set of admission criteria and rules that must be adhered to by the residents in order for them to remain at the facility.

I have seen the residents benefit from their time at The House of Hope. I attended an open house there and was impressed by their organization. I found that the staff and the residents exhibit respect for one another. My husband and I have employed different residents in our business and have been completely satisfied with their work, behaviour on the job and in dealing with the public. Over the years different residents of the House of Hope have shovelled our snow, pushed my car out of snowbanks and one even found our lost cat.

In closing I would like to reiterate my support for the establishment of a Community Residential Facility by House of Hope-La Maison de l'Esperance on McLeod Street. Our community needs to nurture these individuals so that they can make positive lifestyle changes and reintegrate into society.

Sincerely,

Cathy Ann Fagan